

Brief

Client

Our client, Olam International, is one of the largest global agribusiness companies.

Task

Drive sustainable lifestyle by building awareness and adoption of Adva – sustainable lifestyle app.

Background

Adva means "ripple" in Hebrew - big changes starts small. Adva is a lifestyle app that enables users to track, reduce and offset their carbon impact in small yet impactful ways. Going beyond a carbon footprint calculator, Adva is equipped to capture behavioural insights to personalize a carbon reduction plan for users. Users can build a virtual planet and witness their daily activities influence it in real time.

The app is in an early stage. It uses manual data entry for footprint calculation and has limited features. The development team is looking for ideas to simplify the use of app and make it more engaging to drive adoption and actionability.

Pain Points



Manual data collection results in sub-optimal user experience



Lack of gamification results in low adoption and engagement of users



Limited selection of extrinsic rewards resulting in low motivation for users



Limited ecosystem
partnerships
results in low
utility of
sustainability
rewards

Executive Summary

Situation

Our client wants to raise the awareness level of sustainable lifestyle. So, how does an app help its users live a sustainable life?

Recommendation

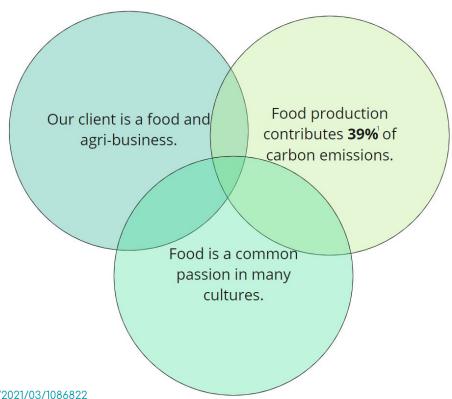
AdvaFood is an API of Adva which focuses on improving food and lifestyle sustainability.

- 1. The Mindful Market A surplus food trading community.
- 2. ShopWithU The sustainable grocery shopping companion.
- 3. AdvaFood Journal Information central for sustainable food and lifestyle choices.

Impact

- 1. Increase weekly active users.
- 2. Increase retention rate.

Why Food?



What We Heard From Our Users

Not aware that food choices contribute significantly to carbon emissions

The desire to live sustainably

The desire to see
the tangible
impact of
sustainable food
choices

Motivated by knowledge, reminders and accountability

"Not sure about the sources of carbon from my life"

Timothy Ong

"Ok to sacrifice a bit for the environment"

Sharifah Nadia

"Ice caps melting and polar bears dying"

Rek Teo

"Easier to do if someone is doing with you"

Weishan

users towards living a sustainable lifestyle?

How might we help drive Adva's

Meet Charles Kyen



Aged 30

Accountant

Single

Tech Savvy

Cyclist, foodie and Social Media junkie

AdvaFood

AdvaFood is an API of the Adva core app focused on improving adoption of a sustainable food lifestyle.



ShopWithU (Decision)

AdvaFood Journal (Awareness)

Charles is at the supermarket for his weekly grocery shopping.

He scans the items and AdvaFood provides information on food sustainability to aid in his decision-making process.

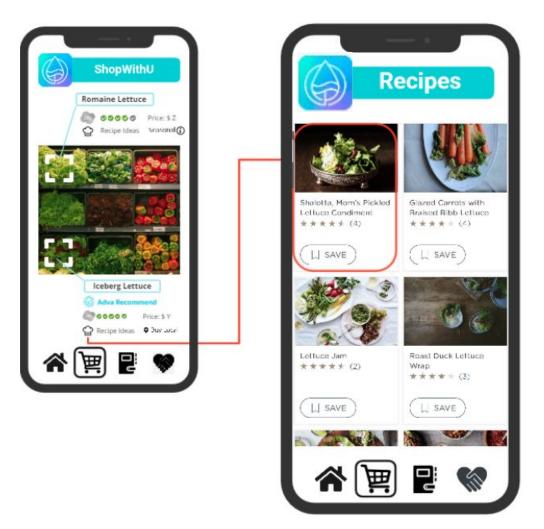


Charles wants to find out more about the product.

He then scans the barcode of the item.



The Recipes feature encourages Charles to make sustainable choices.



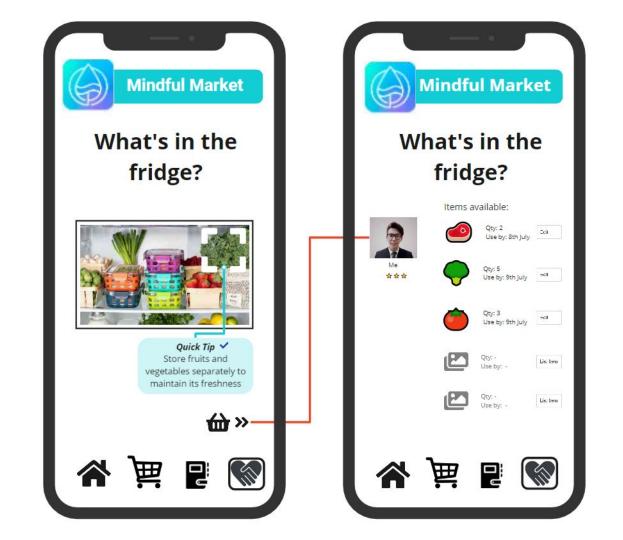
The AdvaFood Journal has the latest articles and trends on food sustainability that Charles can access whenever he needs.





Charles scans an image of his fridge.

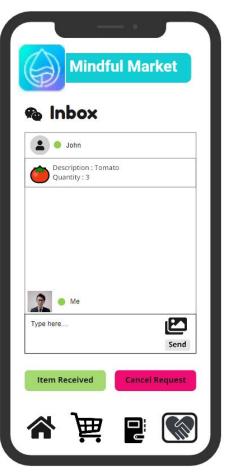
AdvaFood provides him with proper food storage pointers and helps him list out excess food items in his fridge.



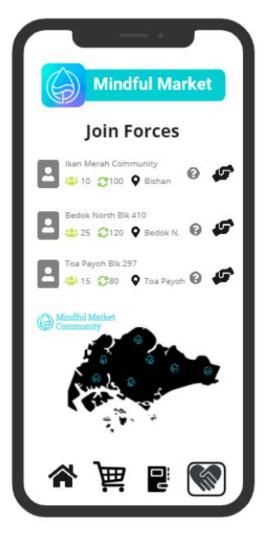
Charles lists the details of his excess food items to the Mindful Market platform.

He starts a chat with his community to look for a food trade.





Charles can also join forces with other communities in other parts of Singapore for food trading.



Concept Summary

What is the big idea?

To improve adoption of a sustainable lifestyle through fostering community, reducing food waste and food carbon footprint.

Who is it for?

Young professionals interested in adopting a sustainable lifestyle with the least effort possible.

Why might it fail?

- 1. Lack of participating partners.
- Unable to engage consistently in real time and retain the user base.

How will we know that it's working?

- 1. Increase number of users.
- Increase retention rate.

Delivery Road Map

Concept

Prototype testing and validation with 20 users.

Development and Integration

Build AdvaFood API in 3 weeks.

4 weeks testing of standalone API with 20 users.

4 weeks testing of standalone API with 50 users.

4 weeks testing of standalone API with 100 users.

Launching & Deployment

Add AdvaFood API to Adva core app. 4 weeks testing of API with 50 users

4 weeks testing of API with 100 users

4 weeks testing of API with 200 users

Full Roll Out

New Marketing push with \$5 grocery vouchers for the first 1,000 downloads to encourage new users.

Pop-up notifications to nudge users of Adva app to use AdvaFood API. Establish the strategy for improved organic search visibility and installs, conversion optimization.

Localize website, social media marketing strategy and user acquisition strategy.

Phase 4 (12 Weeks)

Phase 2

(15 Weeks)

Phase 1

(2 Weeks)

Phase 3 (12 Weeks)

